

Investigation Form

Tracer information should be entered by every parcel, please record below information by package.					
Package number to be investigated:	Package 1	Package 2	Package 3	Package 4	Package 5
Tracking Number (TRK#)*:					
Shipper's Name*:					
Shipper's Phone Number*:					
Shipper's Email*:					
Consignee's Name*:					
Consignee's Phone Number*:					
Consignee's Email*:					
Consignee's Address:					
Shipment Value*:					
Shipment Weight (KG)*:					
Shipment Size (CM):					
Serial Number:					
Part Number:					
Invoice #:					
Reference Number:					
PO#:					
Packing:					
Description*:					
Package Size (CM)*:					
Package Quantity*:					
Package Color*:					
Item Size:					
Model#*:					
Whether it is a private item*:					
Have you sent out a replacement*:					
Remark:					
FBA# (Amazon shipments must be provided):					

If it is an Amazon shipment, please provide a screenshot of unlisted inventory from Amazon backend:

To find the package more quickly, please provide photos of the goods and the outer box. Thank you for your cooperation.